GOVERNMENT OF THE VIRGIN ISLANDS

BULLETIN

Tel: (284)468-2730
Official Government Website:
https://gov.vg

Virgin Islands Online Ed Card Portal Experiencing a Disruption of Service

Release Date: 2 June, 2026



The Department of Immigration and His Majesty’s Customs are advising travellers that we are currently experiencing technical issues with the online ED Card Portal, resulting in a disruption of service. Our teams are working diligently to resolve these issues.

Travellers are informed that travel to the Territory without the successful completion of the Online ED Card is permitted at this time.

We apologise for any inconveniences this may have cause and appreciate your patience. The Departments will provide an update once the issues have been resolved. For additional queries, contact the ED Team at edprocessing@gov.vg.

For Additional Information Contact:

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