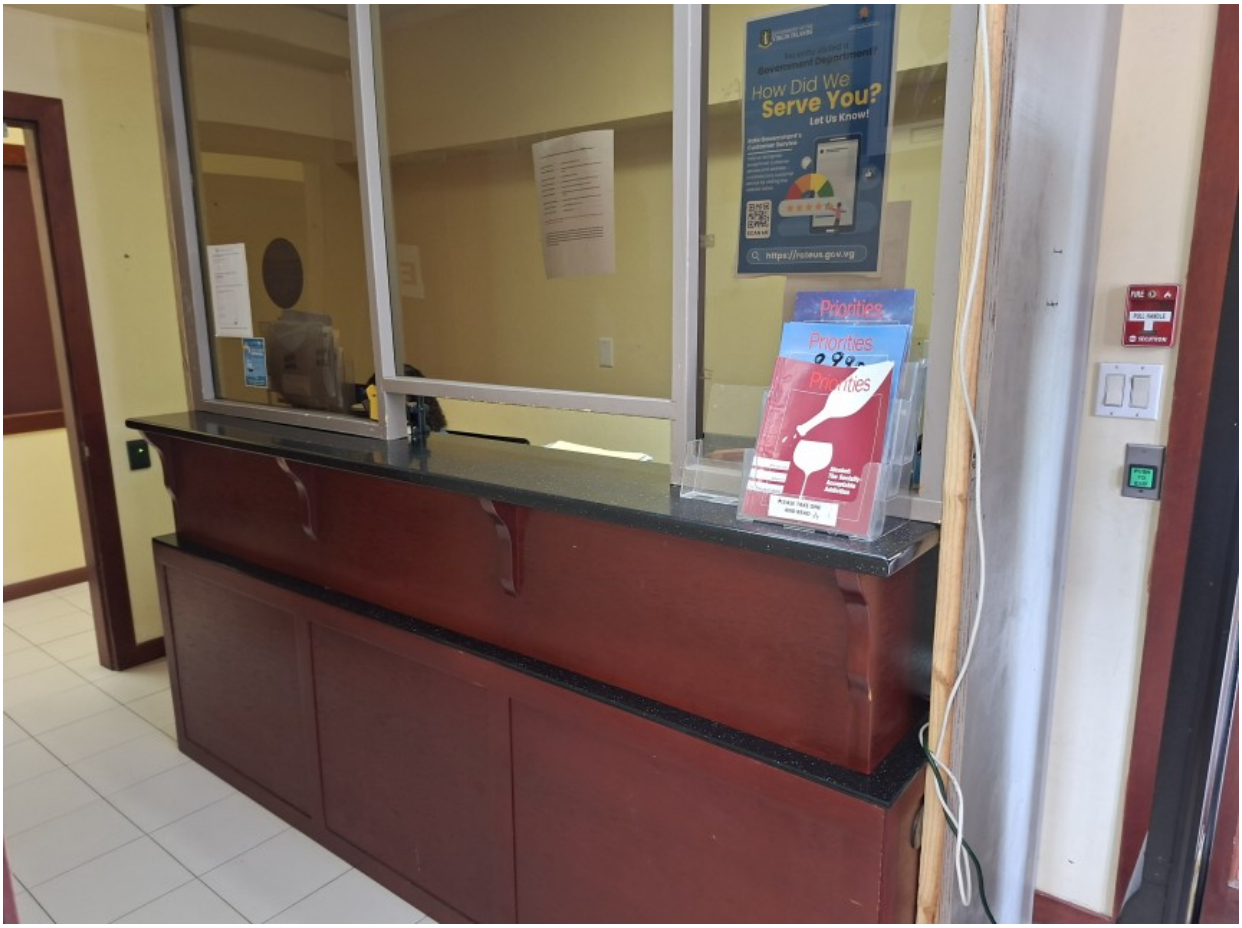
GOVERNMENT OF THE VIRGIN ISLANDS

PRESS RELEASE

Tel: (284)468-2730
Official Government Website:
https://gov.vg

Water & Sewerage Department Updating Customer Information

Release Date: 15 May, 2026



The public is notified that the Water and Sewerage Department is in the process of updating customer information within their database to ensure that all records are accurate, complete and up to date. When visiting the department whether physically or online, customers will be required to provide or verify personal information with the Customer Care Services Unit. The information requested may include but is not limited to:

- Full Name
- Home/Physical Address
- Mailing Address
- Email Address
- Telephone Number(s)
- Social Security Number
- Valid Government issued identification (ID)

Customers may also be asked to present supporting documents for verification purposes. All information collected will be used solely for official departmental records and administrative purposes. The Department kindly requests the full cooperation of all customers in providing the necessary and accurate information when requested.

For more information or assistance, please contact the Customer Care Services Unit at 468-5834/5901.

The Water and Sewerage Department continues to ensure the provision of a continuous supply of safe, potable water and an environmentally sound sewerage disposal service to all residents of the Virgin Islands, efficiently and at affordable rates.

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Gallery



Additional Documents or Media

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