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https://gov.vg

Scheduled CAPS Migration & Temporary Manual Declaration Process

Release Date: 19 November, 2025



The Customs Automated Processing System (CAPS) will undergo a scheduled

migration beginning Friday, 21st November 2025 at 4:30 PM. During this time, the

system will be offline and unavailable to importers and brokers until works are

completed and testing is finalized.

System access is expected to resume on Monday, 24th November 2025.

In the interim, all Trader Declarations (TDs) must be submitted manually using the

HMC-12-2024 Version 2 Form. For assistance or clarification, please contact the

Customs Office at 468-5970 or 468-9692.

We thank you for your cooperation as we work to improve the efficiency and

reliability of our systems.

Important Notice on Declaration Submissions: Please note that the current URL

used for declaration submissions (https://www.bvicaps.gov.vg/CAPSWeb/Login.jsp)

will be discontinued effective Friday, 21st November 2025, the new URL that will be

used from Monday 24th November will be

https://caps.gov.vg/CAPSWeb/TraderLogin.jsp

For Additional Information Contact:

Nikiesha Richards

Assistant Information Officer

Department of Information and Public Relations

Phone: 468-2742

Additional Documents or Media

- public_notice.pdf
- bulletin_scheduled_caps_temporary_declaration_process.pdf

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