



## **PRESS RELEASE**

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# **Financial Services Complaints Tribunal Seeks Member**

Release Date: 17 June, 2025



# **GOVERNMENT OF VIRGIN ISLANDS**

Ministry of Financial Services,  
Development and Digital Transformation

The Government of the Virgin Islands is seeking one (1) qualified person to fill the position of Member of the Financial Services Complaints Tribunal (the “Tribunal”).

The member would be responsible for participating in activities as it relates to the investigation of reports, mediating between complainants and licensees subject to regulatory oversight of the Financial Services Commission (FSC).

The successful candidate will also be expected to advise complainants of their options, and ensuring that these licensees carry out their business in a just and fair manner in relation to its clients or customers.

Interested persons who possess the following requirements are encouraged to apply.

- Ability to meet eligibility requirements for FSC’s fit and proper assessment in accordance with Schedule 1A of the Regulatory Code;
- Have at least seven (7) years post qualification experience in their respective fields of professional expertise;
- Are capable of exercising sound and fair judgement;
- Are not members of the House of Assembly; and have not been certified medically unsound.
- ***Applicants must reside in the British Virgin Islands.***

The successful candidate’s Primary Functions include, but are not limited to receiving and investigating reports from persons who are aggrieved by a decision of a licensee with respect to any claim they have lodged or filed with the licensee or any matter with respect to transactions that affect or relate to a client or customer of the licensee. The member will also mediate between a complainant and a licensee with the objective of enabling an amicable settlement between both parties.

Interested persons should submit a cover letter and résumé/ curriculum vitae inclusive of information such as biographical information, employment record areas of expertise specialist knowledge, educational background/qualifications community involvement, previous board experiences including dates, disability

status (if applicable) disclosure of any criminal conviction, bankruptcy, or Conflict of Interest names and contact information for three (3) references.

**Applications should be addressed to:**

Permanent Secretary

Ministry of Financial Services, Economic Development, and Digital Transformation

Government of the Virgin Islands

Road Town, Tortola VG1110

Virgin Islands

The closing date is June 30. Applications should be delivered electronically to [mfseddt@gov.vg](mailto:mfseddt@gov.vg) with the subject line, **“Application for Member of Financial Services Complaints Tribunal”**.

For more information, or questions, please contact the ministry by emailing [mfseddt@gov.vg](mailto:mfseddt@gov.vg) or calling (284) 468-2009.